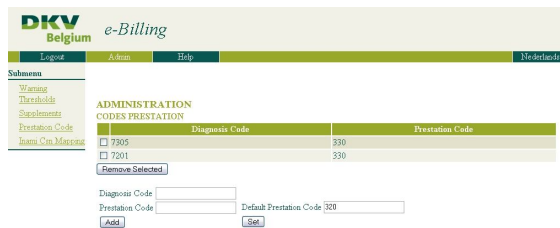


Business case DKV e-billing



The Challenge

In 1991 DKV introduced the Medi-Card® concept: this unique third payment system allowed the hospitals to send the patients' invoices directly to DKV. In 2001 DKV launched a webtool called Medi-Card® system, enabling the hospitals to inform DKV in an automated online way about new admissions. The billing document flow still remained on paper in this first phase.

The strategy

Since 2001, 246 hospitals were connected to the system. In a second phase, by the end of 2005, billing also moved from a paper flow to e-billing. The challenge was to create a common way of communicating with the hospitals, generalizing the form of the bills, be able to perform transactions in a Certified way, with respect for Integrity and Authentication and keep them archived as long as legally necessary.

Brain² was the only company who could provide an end2end answer to the e-billing tender with Montova, developing and mapping content, taking care of communication platform, archiving the results and developing a user interface, allowing the DKV Claims department

to manage the incoming invoices. The ability to create a flexible system, allowing DKV to add or remove controls/warnings into the system was much appreciated says Catherine Léonard, Manager IT Claims & Support at DKV.

The result

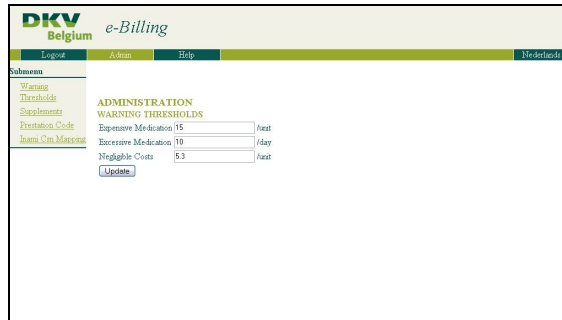
The advantages are multiple for DKV and the hospitals.

As manual input stopped, DKV gained up to 50% time in processing standardized bills, and 25% time on the special case bills. This freed up time for more complex tasks for the DKV Claims department.

The hospitals now have less paperwork to manage, no manual invoices to print and send, and no lost transactions anymore. And because DKV is taking care of the technical transactions, hospitals have no installation or other cost than their internet connection.

E-invoicing allowed both the hospitals and DKV to do faster & more accurate processing.

Thomas Van Hoezen, Adj. Director IT & Project Management is already thinking of a 'next step', looking at other care providers and linking the solution to their systems. The Montova platform can also be used to communicate with virtually any external party to automate business processes.



Technologies used:

Montova GW and Montova Integrator

AS400 integration via WebSphere MQ, Java programming

About DKV

DKV Belgium is a monobranch insurer, specialized in health insurance products. It is the Belgian market leader in individual policies, with over €343 m in premium volume in 2008, and a strong and growing competitor in the group segment. With the help of about 6.000 brokers, DKV Belgium insures more than 1.5 m clients. Its Brussels HQ employs 400 people and processes about 2.500 claims a day. Since May 2009, DKV Belgium is part of Munich Health, a new brand within the Munich Re Group, pioneering global health care solutions, both in Europe and the rest of the world.

About Montova™

Montova™ is a managed appliance of Brain².

Brain² is an ICT Consulting and Services Company. Each day we deliver high level consulting and quality services to achieve customer satisfaction.

Montova™ is tomorrow's number one EDI, B2B and e-Invoicing solution.

With Montova™, organizations can exchange information, data and business flows with their partners; regardless of size, format, location or technology. The 24/7 monitored platform offers unequaled guarantees and security for a flat annual fee.

The interoperability and independence of Montova™ make it an organization's best choice for secure B2B integration and e-Invoicing.